



Communications for all in East Africa

BIDDING DOCUMENT FOR GOODS & RELATED SERVICES

Title of the Tender	FRAMEWORK CONTRACT FOR THE PROVISION OF GARAGE AND MAINTENANCE SERVICES TO EACO VEHICLES.
Tender reference number	N° 005/EACO/ES/2023
Procurement Method	NATIONAL OPEN TENDERING
Date of Issue:	MAY, 2023



Communications for all in East Africa

TENDER NOTICE N° 005/EACO/ES/2023

DATE: 29th May 2023

TITLE: FRAMEWORK CONTRACT FOR THE PROVISION OF GARAGE AND MAINTENANCE SERVICES TO EACO VEHICLES.

CLIENT: EAST AFRICAN COMMUNICATIONS ORGANIZATIONS (EACO)

EAST AFRICAN COMMUNICATIONS ORGANIZATIONS (EACO) hereinafter called ‘‘Client’’ has funds towards the cost of the tender for the Framework Contract for the provision of Garage and Maintenance Services for a period of three (3) years.

EACO invites qualified Bidders to submit their bids for the above mentioned Tender.

The tender document may be obtained from EACO website: www.eaco.int, at any day from 31/05/2023.

All bidders must pay non-refundable fee of ten thousand Rwandan Francs (10,000) to EACO Bank Account No 4002200499033, opened at Equity Bank Rwanda. Swift code: EQBLRWRW.

All bids will be submitted online using EACO address: info@eaco.int **not later than 9th June 2023 at 10h00 am local time**. The bids can also be submitted physically to EACO Secretariat, at RURA’s building in Kiyovu, 1st Floor. Late bids will not be accepted. Bids will be opened on the same day at **11h00 am**.

The bids shall remain valid for a period of **120 days** starting from the submission deadline mentioned in the tender notice.

All interested Bidders may obtain complementary information by writing using EACO email at info@eaco.int not later than **five (5) working days** before the fixed deadline for the submission of bids.

Dr Ally Simba
Executive Secretary

Section I. Instructions to Service providers, Bid Data Sheet (BDS)

No	A. General
1	The Procuring Entity is: EAST AFRICAN COMMUNICATIONS ORGANISATION (EACO)
2	Tender title: FRAMEWORK CONTRACT FOR THE PROVISION OF GARAGE AND MAINTENACE SERVICES TO EACO VEHICLES. Number of the lots comprising this tender is: 1
3	The Source of funds: ORDINARY BUDGET
4	A list of firms debarred from participating in Rwandan tenders is available on the following website: http://www.rppa.gov.rw
	B. Contents of Bidding Documents
5	For Clarification of bid purposes only: Use EACO email: info@eaco.int . Any clarification may be requested by writing not later than 5 days before the fixed deadline for the submission of bids, using the above email or EACO Secretariat address below: Attention: The Liaison Manager of Human Resource and Administration Ex-Fair House, 1 st Floor P.O Box 6309, Kigali- Rwanda KN6 AV 11ocurement system
	C. Preparation of Bids

6	The language of the bid is English.
7	The Bid shall comprise the following: a) Bid submission form and Price schedules well printed, sign and properly organized; b) Trading License from RDB; c) Valid Tax clearance certificate from RRA; d) Valid Social Security Certificate from RSSB; e) At least Two (2) completion certificates on similar services from reputable institutions f) Submission of a declaration of commitment g) Proof of payment of Rwf 10,000, to be deposited to EACO Bank Account N° 4002200499033, opened in Equity Rwanda.
8	Alternative Bids shall not be considered.
9	The prices quoted by the Bidder shall not be adjustable .
10	Prices quoted shall correspond at least to 100 % of all items specified and shall include taxes .
11	The authority to establish the exchange rate shall be the “ <i>National Bank of Rwanda</i> ”
12	The bid validity period shall be 120 days .
	D. Submission and Opening of Bids
13	The bidder’s offer shall bear the following additional identification marks: FRAMERKORK CONTRACT FOR GARAGE SERVICES FOR EACO VEHICLES
14	The bids are submitted through EACO email: info@eaco.int or physically to EACO Secretariat to the following address: Attention: The Liaison Manager of Human Resource and Administration Ex-Fair House, 1 st Floor P.O Box 6309, Kigali- Rwanda KN6 AV 11
15	All bids will be submitted on the above address not later than 09/06/2023, at 10h00 am. Bids will be opened on the same day at 11h00 am.
16	The bid opening shall take place at: EACO Secretariat Headquarters
	E. Evaluation and Comparison of Bids

17	A post qualification of the Bidders shall be based upon an examination of the documentary evidence of the Bidder's qualifications submitted.
18	<p>Evaluation will be done for one indivisible lot.</p> <p>Bids will be evaluated lot by lot, as follows:</p> <ol style="list-style-type: none"> 1. Prices for Garage Services 2. Prices for Spare Parts <p>N.B: If there are items listed but not priced, their prices shall be assumed to be included in the prices of other items.</p> <p>An item not listed in the Price schedule shall be assumed to be not included in the bid.</p>
19	<p>Bid prices expressed in different currencies shall be converted in Rwanda Francs (RWF)</p> <p>The source of exchange rate shall be the National Bank of Rwanda.</p> <p>The date for the exchange rate shall be the bids opening date</p>

Section II. Evaluation and Qualification Criteria

This Section contains the criteria that the EACO Secretariat may use to evaluate a bid and determine whether a Bidder has the required qualifications. No other criteria shall be used.

1. Evaluation Criteria

The EACO Secretariat's evaluation of a bid may take into account, in addition to the Bid Price quoted, one or more of the following factors:

- (a) Delivery schedule (service delivery period for Garage Services)
- (b) Experience of the Company
- (c) Garage equipment and its status
- (d) Personnel qualifications and experience

Section III. Bidding Forms

1. Identification Form

[The Bidder shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date: [insert date (as day, month and year) of Bid Submission]

Tender No.: [insert number of tender notice]

Page _____ of _____ pages

1. Bidder's Legal Name <i>[insert Bidder's legal name]</i>
2. Bidder's actual or intended Country of Registration: <i>[insert actual or intended Country of Registration]</i>
3. Bidder's Year of Registration: <i>[insert Bidder's year of registration]</i>
4. Bidder's Legal Address in Country of Registration: <i>[insert Bidder's legal address in country of registration]</i>
5. Bidder's Authorized Representative Information Name: <i>[insert Authorized Representative's name]</i> Address: <i>[insert Authorized Representative's Address]</i> Telephone/Fax numbers: <i>[insert Authorized Representative's telephone/fax numbers]</i> Email Address: <i>[insert Authorized Representative's email address]</i>

Bid Submission Form

[The Bidder shall fill in this Form in accordance with the instructions indicated No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date: *[insert date (as day, month and year) of Bid Submission]*

Invitation for Bid No.: *[insert No of IFB]*

To: *[insert complete name of Purchaser]*

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents,
- (b) We offer to perform the required service and supply in conformity with the Bidding Documents and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods and Related Services _____
[insert a brief description of the Goods and Related Services];

(c) The total price of our Bid, excluding any discounts offered in item (d) below, is: _____ *[insert the total bid price in words and figures, indicating the various amounts and the respective currencies];*

(d) The discounts offered and the methodology for their application are:

Discounts: If our bid is accepted, the following discounts shall apply. _____ *[Specify in detail each discount offered and the specific item of the Schedule of Requirements to which it applies.]*

(e) Our bid shall be valid for the period of time specified in the bidding document, from the date fixed for the bid submission deadline and it shall remain binding upon us and may be accepted at any time before the expiration of that period;

(f) We have no conflict of interest in accordance with the bidding requirements;

(g) Our company, its affiliates or subsidiaries—including any subcontractors or suppliers for any part of the contract—has not been declared ineligible by the RPPA, under Rwanda laws or official regulations, ;

(i) We understand that this bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until a formal contract is prepared and executed.

(l) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.

Signed: _____ *[insert signature and stamp of person whose name and capacity are shown]*

In the capacity of _____ *[insert legal capacity of person signing the Bid Submission Form]*

Name: _____ *[insert complete name of person signing the Bid Submission Form]*

Duly authorized to sign the bid for and on behalf of: _____ *[insert complete name of Bidder]*

Dated on _____ day of _____, _____ *[insert date of signing]*

Price and Completion Schedule - Related Services

Currencies in accordance with ITB Sub-Clause 15						Date: _____
						Tender No: _____
						Alternative No: _____
						Page N° _____ of _____
1	2	3	4	5	6	7
Item N°	Description of Services (excludes inland transportation and other services required in Rwanda to convey the goods to their final destination)	Country of Origin	Delivery Date at place of Final destination	Quantity and physical unit	Unit price	Total Price per Service (Col. 5*6 or estimate)
[insert number of the Service]	[insert name of Services]	[insert country of origin of the Services]	[insert delivery date at place of final destination per Service]	[insert number of units to be supplied and name of the physical unit]	[insert unit price per item]	[insert total price per item]

					Total Bid Price (All taxes Inclusive)	

Name of Bidder [insert complete name of Bidder] Signature and stamp of Bidder [signature of person signing the Bid] Date

Section IV: Technical Specifications

East African Communications Organization would like to enter into a framework contract with a competent company in the field of Garage Services to carry out maintenance of EACO vehicles within Kigali City. EACO Vehicles are detailed below:

TYPE OF VEHICLE	Plate number	YEAR	CHASSIS NUMBER
TOYOTA L/C PRADO	71CDOO1R	2012	JTEBD9FJ10K010540
TOYOTA Hiace/ Van	71CD005R	2014	JTFJS02P300040413

The quotation of the above mentioned types of vehicles should be done as follows:

The garage should have the capacity to deliver the required services as follows:

- Should be in a position to operate and provide the garage services daily in 24 hours (i.e. 24/7);
- Should demonstrate the ability to receive and serve the two EACO vehicles at the same time in case required.
- Provide breakdown services within the city of Kigali and outside the city whenever needed;

- Having in place a covered environment to execute painting works for EACO vehicles;

The required maintenance services are as follows:

Category 1: PRDADO

	Technical Requirements for Maintenance and Repair Of EACO Vehicles	Estimated Quantinties/Year	UNIT PRICE	TOTAL PRICE	Binders' compliance to the technical requirements
1	<i>I Entretien Simple B</i> Huile Moteur (Quality)	4			
2	Graisse 1 Kg	4			
3	Huile de Frein	4			
4	Eau distillee 1 L	4			
5	Serrage Et Controle tous les Niveaux	4			
6	Oil filter	4			
	Main d'oeuvre	4			
6	<i>L. Entretien General C</i> Huile Moteur				
7	Huile De Frein	4			
8	Eau Distille	4			
9	Filtre a Huile	4			
12	Filtre a Mazout	4			
13	Filtre a AIR	4			
14	Check breack system & replace if necessary				
14	Lavage Vehicle Complete	4			

	Main d'oeuvre	4			
15	<u>III.SYSTEME DE FREINAGE</u> Huile de Frein	1			
16	Plaquette	1			
17	Bande Frein	1			
18	Tuyau de Frein Av	1			
19	Tuyau de Frein Arr	1			
20	Machoir de Frein Av	1			
21	Cable de Frein A Main	1			
22	Ressort de Rappel Pour Bande Frein	1			
23	Cales des Plaquettes	1			
24	Verifier Systeme Abs	1			
25	Coupelle de Frein	1			
26	Servo-Frein	1			
27	Tambour de freins				
	Main d'oeuvre	1			
	<u>IV.SYSTEME D'ALIMENTATION</u>				
28	Pompe a Mazout	2			
29	Tuyaux d'alimentation	2			
31	Filtre a Mazout	2			
32	POMPE INJECTEUR	2			
33	Reparatiom pompe injecteur	2			
35	Remplacer Kit injecteur	2			

36	Reparation Pompe a Mazout Sur Banc Essai	2			
37	Talege des Injecteurs	2			
38	Nettoyage Filtre a Air	2			
	Main D'oeuvre	1			
	<u>V. SYSTEME ELECTRIQUE</u>				
39	Reparation Demarreur	1			
40	Reparation Alternateur	1			
41	Bougies de Prechauffage	1			
42	Batterie	1			
43	Relais de Demarreur	1			
44	Induit de Demarreur	1			
45	Inducteur de Demarreur(Startor)	1			
46	Charbons de Demarreurs	1			
47	Induit d'alternateur	1			
48	Inducteur d'alternateur(Startor)	1			
49	Charbons d'alternateur	1			
50	Roulement d'alternateur	1			
51	Ampoule de Clignotant	1			
52	Buselures de Demarreur	1			
53	Ampoule ordinaire	1			
54	Ampoule Special Ordinaire	1			
55	Ampoule de Phare (Ordinaire)	1			
56	Ampoule de Phare (Speciale A Iode)	1			
57	Phare	1			

58	Relais de Phare	1			
59	Relais de Feu De Position	1			
60	Fracheur (Boite Clignotante)	1			
61	Relais de Pre-Chauffage	1			
62	Relais d'allumage	1			
63	Memoire Electrique (Timer)	1			
64	Fusibles	1			
65	Moteur d'essuie Glace	1			
66	Moteur de Lave-Glace	1			
67	Feu Arr	1			
68	Feu Clignotant de Pare-Chocs	1			
69	Feu Laterale de Garde- Boue	1			
70	Feu de Position	1			
71	Klaxon	1			
72	Regulateur de Tension	1			
73	Balais d'essuie-Glace	1			
74	Reparation Circuits Electrique	1			
75	Cosses de Batterie	1			
76	Reglage du Klaxon	1			
77	Reglage de Phare	1			
78	Ampoule de Plafonier	1			
79	Ampoule Tableau de Bord	1			
80	Reparation Circuit du Tableau De Bord	1			

81	Reparation Machine Leve- Vitre Electrique	1			
	Main d'oeuvre	1			
	<u>VI. SYSTEME D'EMBRAYAGE</u>				
82	Plateau d'embrayage	1			
83	Disque d'embrayage	1			
84	Butee d'embrayage	1			
85	Maitre Cylindre d'embrayage	1			
86	Maitre Cylindre Recepteur d'embrayage	1			
87	Huile de Frein d'embrayage	1			
88	Tuyeau Conduit Liquide d'embrayage	1			
89	Cable d'embrayage	1			
90	Coupelle d'embrayage	1			
91	Fourchette	1			
	Main d'oeuvre	1			
	<u>VII. REVISION MOTEUR</u>				
92	Kit Joint Moteur	1			
93	Jeu de Segment	1			
94	Coussinet de Bielle	1			
95	Coussinet de Palierbielle	1			
96	Courroie de Distribution	1			
97	Pompe a Huile	1			
98	Filtre a Huile	1			
	Main d'oeuvre	1			

	<u>VIII. REVISION BOITE VITESSE</u>				
99	Synchroniseur	1			
100	Pignons des Vitesses	1			
101	Roulements de Boites-Vitesse	1			
102	Fourchettes	1			
	Main d'oeuvre	1			
	<u>IX. REVISION PONT ARR</u>				
103	Roulements	1			
104	Pignon d'attaque	1			
105	Cales	1			
	Main d'oeuvre	1			
	<u>X. SUSPENSION</u>				
106	Amortisseur Av	2			
107	Amortisseur Arr	2			
108	Ctc de Ressort	2			
109	Ctc de Stabilisateur	2			
110	Tiges Stabilisatrices	2			
111	Ctc de Triangle	2			
112	Buselure de Bra Tirant Av Et Arr	2			
113	Bras Tirant Av Et Arr	2			
114	Lame de Ressort	2			
115	Ressort Copmplet a Lame	2			
116	Ressortheicoidale	2			

117	Remplacer Barre d'accouplement	2			
118	Emplacer Boiter de Direction	2			
119	Goujons de Pneu Av Et Arr	2			
120	Permutation des Roues	2			
121	Roulement de Moyen Av Et Arr.	2			
122	Croisillons de Cardan	2			
123	Semi-Axe	2			
124	Cardan Complet	2			
125	Fusee de Moyen	2			
126	Rotures de Suspension	2			
127	Souflet de Transmission	2			
128	Transmission Complete	2			
129	Support de Cardan	2			
130	Support d'amortisseur	2			
131	Jante de Pneu	2			
	Main d'oeuvre	2			
	<u>XI. SYSTEME DE REFROIDISSEMENT</u>				
132	Radiateur d'eau	1			
133	Ventilateur du raditeur	1			
134	Courroie d'alternateur	1			
135	Nettoyage du Radiateur	1			
136	Reparation du Radiateur	1			
138	Remplacement Pompe a Eau	1			
139	Remplacement Kit de Pompe a Eau	1			

140	Remplacement Joint de Culasse	1			
	Main D'oeuvre	1			
	<u>XII. CARROSSERIE</u>				
141	Capot Moteur	1			
142	Calendre	1			
143	Pare-Brise	1			
144	Lunette Arr	1			
145	Poignets de Portes	1			
146	Vitres de Portes	1			
147	Serrures Portiere	1			
148	Contacteur d'allumage	1			
149	Boulons de Chassis	1			
150	Supports de Cabine	1			
151	Cable d'ouverture Capot Moteur	1			
152	Serrure de Capot Moteur	1			
153	Charniere de Porte	1			
154	Retroviseur	1			
155	Bars d'essuies-Grasse	1			
156	Molure de Pare – Brise	1			
157	Ctc de Porte	1			
158	Reparation Sieges	1			
159	Debosselage Et Peinture	1			
	Main d'oeuvre	1			
	<u>XIII. SYSTEME DE DIRECTION</u>				
160	Boitier de Direction	1			

161	Barre de Direction	1			
162	Pompe Hydraulique	1			
163	Huile Hydraulique	1			
164	Croissillon de Volant	1			
165	Tuyeau de Haute Pression (Hydraulique)	1			
166	Reservoir a Huile Hydraulique	1			
	Main d'oeuvre	1			
	<u>XIV. AUTRES</u>				
167	Peinture (Painting of the whole car)	1			
168	Peinture (Painting of a particular part of the car)	1			
169	Seat covers	1			
	Main d'oeuvre	1			
	<u>XV. ECHAPPEMENT</u>				
170	Remplacement Echappement Complet	1			
171	Serrage Et Fixation d'echappement	1			
172	Remplacement Joint d'echappement	1			
173	Remplacement Silencieux d'echappement	1			
174	Reparation Et Eliminer Fuite d'echappement	1			
	Main d'oeuvre	1			

Category 2: TOYOTA MINIBUS

	Technical Requirements for Maintenance and Repair Of EACO Vehicles	Estimated Quantinties	UNIT PRICE	TOTAL PRICE	Binders' compliance to the technical requirements
1	<u>I Entretien Simple B</u> Huile Moteur (Quality)	4			
2	Graisse 1 Kg	4			
3	Huile de Frein	4			
4	Eau distillee 1 L	4			
5	Serrage Et Controle tous les Niveaux	4			
6	Main d'oeuvre	2			
	II. Entretien General C				
	Huile Moteur	4			
7	Huile De Frein	4			
8	Eau Distille	4			
9	Filtre a Huile	4			
10	Filtre asEssence (Mazout)	4			
11	Filtre a Air	4			
12	Lavage Vehicle Complete	4			
	Main d'oeuvre	2			
	<u>III.SYSTEME DE FREINAGE</u>				
13	Huile de Frein	1			
14	Plaquette	1			
15	Bande Frein	1			

16	Tuyau de Frein Av	1			
17	Tuyau de Frein Arr	1			
18	Machoir de Frein Av	1			
19	Cable de Frein A Main	1			
20	Ressort de Rappel Pour Bande Frein	1			
21	Cales des Plaquettes	1			
22	Verifier Systeme Abs	1			
23	Coupelle de Frein	1			
24	Servo-Frein	1			
	Main d'oeuvre	1			
	<u>IV.SYSTEME D'ALIMENTATION</u>				
25	Pompe A Essence	2			
26	Pompe a Mazout	2			
27	Tuyaux d'alimentation	2			
28	Filtre a Essence	2			
29	Pompe injecteur	2			
30	Nettoyage pompe a maouzout	2			
31	Nettoyage Reservoir	2			
32	Remplacer Kit pompe a mazout	2			
33	Reparation Pompe a Mazout Sur Banc Essai	2			
34	Talege des Injecteurs	2			
35	Nettoyage Filtre a Air	2			
	Main D'oeuvre	2			
	<u>V. SYSTEME ELECTRIQUE</u>				

36	Reparation Demarreur	1			
37	Reparation Alternateur	1			
38	Bougies de Prechauffage	1			
39	Batterie	1			
40	Relais de Demarreur	1			
41	Induit de Demarreur	1			
42	Inducteur de Demarreur(Startor)	1			
43	Chzrbons de Demarreurs	1			
44	Induit d'alternateur	1			
45	Inducteur d'alternateur(Startor)	1			
46	Charbons d'alternateur	1			
47	Roulement d'alternateur	1			
48	Ampoule de Clignotant	1			
49	Buselures de Demarreur	1			
50	Ampoule ordinaire	1			
51	Ampoule Special Ordinaire	1			
52	Ampoule de Phare (Ordinaire)	1			
53	Ampoule de Phare (Speciale A Iode)	1			
54	Phare	1			
55	Relais de Phare	1			
56	Relais de Feu De Position	1			
57	Fracheur (Boite Clignotante)	1			
58	Relais de Pre-Chauffage	1			
59	Relais d'allumage	1			

60	Memoire Electrique (Timer)	1			
61	Fusibles	1			
62	Moteur d'essuie Glace	1			
63	Moteur de Lave-Glace	1			
64	Feu Arr	1			
65	Feu Clignotant de Pare-Chocs	1			
66	Feu Lateale de Garde- Boue	1			
67	Feu de Position	1			
68	Klaxon	1			
69	Regulateur de Tension	1			
70	Balais d'essuie-Glace	1			
71	Reparation Circuits Electrique	1			
72	Cosses de Batterie	1			
73	Reglager du Klaxon	1			
74	Reglage de Phare	1			
75	Ampoule de Plafonier	1			
76	Ampoule Tableau de Bord	1			
77	Reparation Circuit du Tableau De Bor	1			
78	Reparation Machine Leve- Vitre Electrique	1			
	Main d'oeuvre	1			
	<u>VI. SYSTEME D'EMBRAYAGE</u>				
79	Plateau d'embrayage	1			
80	Disque d'embrayage	1			
81	Butee d'embrayage	1			

82	Maitre Cylindre d'embrayage	1			
83	Maitre Cylindre Recepteur d'embrayage	1			
84	Huile de Frein d'embrayage	1			
85	Tuyeau Conduit Liquide d'embrayage	1			
86	Cable d'embrayage	1			
87	Coupelle d'embrayage	1			
88	Fourchette	1			
	Main d'oeuvre	1			
	<u>VII. REVISION MOTEUR</u>				
89	Kit Joint Moteur	1			
90	Jeu de Segment	1			
91	Coussinet de Bielle	1			
92	Coussinet de Palierbielle	1			
93	Courroie de Distribution	1			
94	Pompe a Huile	1			
95	Filtre a Huile	1			
	Main d'oeuvre	1			
	<u>VIII. REVISION BOITE VITESSE</u>				
96	Synchroniseur	1			
97	Pignons des Vitesses	1			
98	Roulements de Boites-Vitesse	1			
99	Fourchettes	1			
	Main d'oeuvre	1			
	<u>IX. REVISION PONT ARR</u>				

100	Roulements	1			
101	Pignon d'attaque	1			
102	Cales	1			
	Main d'oeuvre	1			
	<u>X. SUSPENSION</u>				
103	Amortisseur Av	2			
104	Amortisseur Arr	2			
105	Ctc de Ressort	2			
106	Ctc de Stabilisateur	2			
107	Tiges Stabilisatrices	2			
108	Ctc de Triangle	2			
109	Buselure de Bra Tirant Av Et Arr	2			
110	Bras Tirant Av Et Arr	2			
111	Lame de Ressort	2			
112	Ressort Complet a Lame	2			
113	Ressortheicoidale	2			
114	Remplacer Barre d'accouplement	2			
115	Emplacer Boiter de Direction	2			
116	Goujons de Pneu Av Et Arr	2			
117	Permetation des Roues	2			
118	Roulement de Moyen Av Et Arr	2			
119	Croisillons de Cardan	2			
120	Semi-Axe	2			
121	Cardan Complet	2			

122	Fusee de Moyen	2			
123	Rotures de Suspension	2			
124	Souflet de Transmission	2			
125	Transmission Complet	2			
126	Support de Cardan	2			
127	Support d'amortisseur	2			
128	Jante de Pneu	2			
	Main d'oeuvre	2			
	<u>XI. SYSTEME DE REFROIDISSEMENT</u>				
129	Radiateur d'eau	1			
130	Ventilateur du Moteur	1			
131	Courroie d'alternateur	1			
132	Nettoyage du Radiateur	1			
133	Reparation du Radiateur	1			
134	Remplacement Pompe a Eau	1			
135	Remplacement Kit de Pompe a Eau	1			
136	Remplacement Joint de Culasse	1			
	Main D'oeuvre	1			
137	<u>XII. CARROSSERIE</u> Capot Moteur	1			
138	Calendre	1			
139	Pare-Brise	1			
140	Lunette Arr	1			
141	Poignets de Portes	1			

142	Vitres de Portes	1			
143	Serures Portiere	1			
144	Contracteur d'allumage	1			
145	Boulons de Chassis	1			
146	Supports de Cabine	1			
147	Cable d'ouverture Capot Moteur	1			
148	Serrure de Capot Moteur	1			
149	Charniere de Porte	1			
150	Retroviseur	1			
151	Brs d'essuies-Grace	1			
152	Moulure de Pare – Brise	1			
153	Ctc de Porte	1			
154	Reparation Sieges	1			
155	Debosselage Et Peinture	1			
	Main d'oeuvre	1			
	<u>XIII. SYSTEME DE DIRECTION</u>				
156	Boitier de Direction	1			
157	Barre de Direction	1			
158	Pompe Hydraulique	1			
159	Huile Hydraulique	1			
160	Croissillon de Volant	1			
161	Tuyeau de Haute Pression (Hydraulique)	1			
162	Reservoir a Huile Hydraulique	1			
	Main d'oeuvre	1			

	<u>XIV. AUTRES</u>				
163	Peinture (Painting of the whole car)	1			
164	Seat covers	1			
165	Gear box repair	1			
166	Gear box replacement	1			
167	Front bumper replacement	1			
168	Front bumper repair & painting	1			
169	Rear bumper replacement	1			
170	Rear bumper repair & painting	1			
171	Front windscreen replacement	1			
172	Rear windscreen replacement	1			
	<u>XV. ECHAPPEMENT</u>				
173	Remplacement Echappement Complet	1			
174	Serrage Et Fixation d'échappement	1			
175	Remplacement Joint d'échappement	1			
176	Remplacement Silencieux d'échappement	1			
177	Reparation Et Eliminer Fuite d'échappement	1			
	Main d'oeuvre	1			

NB: The above two categories of vehicles shall be awarded as one tender to the lowest responsive bidder.

While preparing the quotation for the above technical requirements, the following should be taken into consideration:

- a) **Simple Maintenance Service B (*Entretien Simple*):** To be provided upon request after every 5,000 Km covered
- In the above mentioned service, change of Engine Oil should be done using premium quality oil;
 - The service provider shall be required to do the service within a maximum time of 45 minutes.
- b) **General Maintenance Service C (ENTRETIEN GENERAL):** To be provided upon request after between every 5000 and 10,000 Km covered as detailed in the provided table.
- The service should be provided as per the technical requirements detailed in the table and within a time frame not exceeding two hours (2 h:00 minutes)
- c) **Painting Service on EACO Vehicles (Service de Peintre):** Painting services for each type of vehicle shall include all material needed for the whole body work {i.e. patty, peinture primaire, thinner, duricisseur, mastic, peinture originale cost per vehicle. The service should be provided as per the technical requirements detailed in the table and within a time frame not exceeding three (3) days maximum.
- d) **Break down Services (Service de Depanage):** To be provided in case it is required. The cost shall be quoted per kilometer. While computing the cost of breakdown services, the company must include labor cost of the mentioned services and any other cost deemed necessary.

The garage shall be required to fulfill the following conditions:

- Possess insurance covering damage of any kind that may arise in and within the garage premise during and after repair;
- To have at least two septic drains (fosses de vidange);
- For the paint works, the place in which these works have to be executed must be well covered;

OBLIGATIONS OF THE GARAGE:

The following shall be the obligations of the garage:

- Guarantee that the *garage will allow access of drivers or other staff* of the EACO assigned for this purpose to verify the performance of repairs and sign the certificate of repair;

- The Garage to guarantee the security of EACO vehicles under reparation and shall take full responsibility for *any theft or damage committed by its personnel in relation with vehicles under repair*;
- When it is found that the vehicle was improperly repaired contrary to the terms of the form of repair, the garage must redo the repair at no additional cost;
- Before replacing the damaged spare parts with the new spare parts, it must be approved by a team of EACO's staff (Driver and other member assigned to that task) to acknowledge if the new spare parts have the standard required (original item) ;
- The garage has the obligation to provide all vehicles from the garage after repair with the following documents:
 - ✓ **Repair certificate signed by the driver and the Liaison Manager in charge of Administration at EACO and the head of garage; A document showing the parts replaced.**